

Q 1. I am a student of a university, please tell me how can I apply for the Prime Minister's Youth Laptop scheme?

A. Please refer to Students' Service Portal available at <http://pmnls.hec.gov.pk> and Register to be considered as per the defined eligibility and merit criteria. However, if you are already Registered or have Validated your record at the above referred portal during Phase - II of the scheme, then you are required to update your profile at the portal.

Q 2. I am a student of BS 4-year program in a university. I am in 7<sup>th</sup> semester and have attained 65% GPA in my last semester, i.e. 6<sup>th</sup> semester. Please tell me how to get the laptop from you?

A. As per eligibility criteria only CGPA (i.e., Cumulative GPA of all pervious semesters) shall be considered.

Q 3. I am student 7<sup>th</sup> semester of Bachelor of Science in Computer Sciences (BSCS) from University of Karachi having CGPA 3.3 up till now. How the CGPA will be equated in percentage?

A. The Grading standard as followed by the universities/ institutes whether CGPA or Percentage for any specific program shall be considered accordingly. Students do not need to do any conversion from CGPA to Percentage or Vice Versa. Please consult your university/ institute's Focal Person for further advise and clarification.

Q 4. I have been asked by my university to send email data pertaining to my department of all eligible students for the Prime Minister's Youth Laptop scheme, please find attached herewith in this email.

A. Please be advised that HEC shall only consider individual's application submitted online at the Students' Service Portal available at <http://pmnls.hec.gov.pk>. However, your university/ institute might have provided all students' data and the same have been uploaded at the portal. Please check using your CNIC number if you are already Registered, if so, please update your profile only.

*No other mode of application shall be entertained by HEC. Students are advised to carefully fill the Online Form at the referred portal. Any mistake or error may lead to disqualification.*

Q 5. I am student of a public sector university and have come to know that my university is not in the list whereas others are included? Can you please let me know why our university is neglected?

A. All public sector universities/ degree awarding institutes are enlisted as eligible HEIs. For a complete listing of eligible HEIs, please refer to the tab on left side stating "Eligible Universities/HEIs".

Q 6. I want to know that orphans who doing graduation are eligible for getting laptop?

A. Students meeting the criteria as defined for the scheme are eligible, however there shall be no reserve quota for orphans.

Q 7. Could you please tell me which students are eligible for the laptop scheme?

A. *All students, found enrolled as of 31 December 2022 in any public sector HEIs who meets the **eligibility criteria** are eligible. However, students will get the laptops as per **distribution criteria** and the Merit criteria (if applicable).*

Q 8. I am an MBBS student of an affiliated college of a public sector university, could you please tell me if I am eligible for this scheme?

A. *Students of universities/ degree awarding institutes and their constituent colleges/ institutes are eligible under this scheme, but not the affiliated colleges/ institutes.*

- See more at: [\\_ \(https://www.hec.gov.pk/english/universities/Pages/DAIs/HEC-recognized-Campuses.aspx\)](https://www.hec.gov.pk/english/universities/Pages/DAIs/HEC-recognized-Campuses.aspx)

Q9. I am a transfer student; can I apply for the laptop by using CGPA of institution from where I am transferred?

No, you can only apply from the university in which you are currently enrolled.

Q10. How I will know I am Selected or not?

Students can check their status online on Student Service Portal at [http://pmnls.hec.gov.pk/student\\_details.php](http://pmnls.hec.gov.pk/student_details.php)

Q11. My status is disapproved. What does it mean?

Disapprove is solely by university focal person on the basis of discrepancies in academic records or students misconduct etc.

Q12. Can anyone collect laptop on my behalf?

No, student presence is mandatory. Please ensure your availability at the stipulated date and time at the venue. If you miss to collect your award or unable to visit on the date and time. Please contact your university within Ten (10) working days, after which you will be no more entitled of this award.

Q13. I am enrolled in the university in fall 2017? Am I eligible to apply for the Prime Minister Laptop scheme Phase III?

Program wise detail has been provided in below table pertaining to eligibility criteria program and degree wise.

Q14. My status shows I am selected when will I get my laptop?

Laptops will be distributed by university as per scheduled date of distribution. You will receive an email stating time and date for the collection of laptop. For Further details contact university/institute focal person for the distribution of laptops.

*Q15. I have received a laptop how I will activate windows 11 and Microsoft office on my laptop?*

*An email will be sent to you on your provided email ID that contain all the information including user ID, password and link to activate windows11 and Microsoft office 365 on your system.*

Q16. I applied in phase I and phase II of prime minister laptop scheme, but I was not selected. Can I apply in phase III of the scheme?

Yes, you can apply in phase III of the Prime Minister's Youth Laptop scheme.

Q17. I have entered a wrong information at the time of registration. What should I do?

In case of wrong information, you are directed to coordinate with university focal person before verification of the data.

Q18. Can I enter my father's CNIC at the time of registration?

Student must submit his/her own CNIC, mobile number and email address during the registration process, as the provided data will be used for further processing. Submitting incorrect or fallacious data may lead to the cancellation of registration.

Q19. My status on online student service portal is asset issued but I did not receive laptop? What should I do?

Asset issued mean laptop has been dispatched to university. You can contact your University/HEIs focal person to receive laptop.

Q20. I am studying in affiliated college of eligible institute. Am I eligible for the award of laptop?

No, affiliated College/Institutes are not entitled under Prime Minister Laptop scheme. *Please refer to the tab on left side stating "Eligible Universities/ Institutes"*

Q21: My department is not listed in the list in registration portal. What should I do?

If department or program is not available, contact university/HEI focal person for updating of the list. University will make changes in the list according to the criteria.

Q22: I have been awarded laptop on the basis of bachelor's program in Prime Minister's Laptop scheme previously as I am enrolled in masters can I again apply for the laptop in Prime Minister's Youth Laptop scheme - phase II?

No, student once awarded laptop under the Prime Minister Laptop scheme is not entitled for another award in next phases.